

Date: September 2022
Version: 8

Supporting Pupils at School with Medical Conditions

Model Reading Borough Council Policy Document



www.reading.gov.uk



Reading
Borough Council
Working better with you

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

CONTENTS

Policy and Procedures	3
Individual Health Care Plan (IHCP)	3
Advice on role of governing bodies, headteachers, staff, parents, pupils, Local Authorities, CCG, health services, Ofsted	5
Medication Error	8
Training	10
Records of Training	10
Induction Training	10
Audit	10
Staff Indemnity	11
School Trips	12
Sporting Activities	13
Employee's Medicines	13
Staff Protection	13
Emergency Procedures	13
Automated External Defibrillators (AEDs)	13
Guidance on the use of adrenaline auto-injectors in schools	14
Use of Emergency Salbutamol Inhalers in School	14
Supply of Emergency Salbutamol Inhalers in School	15
Routine Administration	16
Non-Routine Administration	16
Unacceptable Practice	16
Templates	17
Other relevant legislation	17
Annex A: MODEL PROCESS FOR DEVELOPING ICHP's	18
Template A: individual healthcare plan	19
Template B: parental agreement for setting to administer medicine	21
Template C: consent form use of Emergency Salbutamol Inhaler	23
Template D: specimen letter to inform parents of Emergency Salbutamol Inhaler use	23
Template E: record of medicine administered to an individual child	25
Template F: record of medicine administered to all children	26
Template G: staff training record - administration of medicines	27
Template H: contacting emergency services	28
Template I: model letter inviting parents to contribute to individual healthcare plan development	29
Risk Management Medical Malpractice Decision Tree	30

Policy and Procedures

Section 100 of The Children and Families Act 2014 requires Governing Bodies to ensure that arrangements are in place to support pupils with medical conditions: Both physical and mental health. The DfE guidance ‘Supporting pupils at school with medical conditions’(December 2015) can be found via the link below

[Supporting pupils at school with medical conditions \(publishing.service.gov.uk\)](https://www.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/471212/Supporting_pupils_at_school_with_medical_conditions.pdf) The new guidance contains both statutory and non-statutory advice. The non-statutory advice is presented in text boxes.

This is Statutory Guidance for all schools to follow.

This legal duty means that schools must take account of the statutory guidance and carefully consider it and having done so, there would need to be a good reason to justify not complying with it.

Governing bodies must ensure that the arrangements they put in place are sufficient to meet their statutory responsibilities and should ensure that policies, plans, procedures and systems are properly and effectively implemented. This includes a named person who has overall responsibility for policy implementation.

Early years settings should continue to apply the: [Statutory Framework for the Early Years Foundation Stage](#)

Any member of school staff may be asked to provide support to pupils with medical conditions, including the administering of medicines, although they cannot be required to do so. Although administering medicines is not part of teachers’ professional duties, they should take into account the needs of pupils with medical conditions that they teach.

Directorate of Education, Adult and Children’s Services policy is that all schools must ensure the administration of medicines and supporting children with complex health needs is adequately managed.

Individual Health Care Plan (IHCP)

Governing bodies should ensure that the school’s policy covers the role of IHCP’s, and who is responsible for their development, in supporting pupils at school with medical conditions.

IHCP’s can help to ensure that schools effectively support pupils with medical conditions. They provide clarity about what needs to be done, when and by whom. They will often be essential, such as in cases where conditions fluctuate or where there is a high risk that emergency intervention will be needed, and are likely to be helpful in the majority of other cases, especially where medical conditions are long-term and complex. However, not all children will require one. The school, healthcare professional and parent should agree, based on evidence, when a healthcare plan would be inappropriate or disproportionate. If consensus cannot be reached, the Headteacher is best placed to take a final view.

The format of IHCP’s may vary to enable schools to choose whichever is the most effective for the specific needs of each pupil. They should be easily accessible to all who need to refer to them, while preserving confidentiality. Plans should not be a burden on a school, but should capture the key information and actions that are required to support the child effectively.

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

The level of detail within plans will depend on the complexity of the child's condition and the degree of support needed. This is important because different children with the same health condition may require very different support.

Schools do not need to wait for a formal diagnosis before providing support to pupils.

Where a child has Special Educational Needs (SEN) but does not have a statement or an Education, Health and Care (EHC) plan, their special educational needs should be mentioned in their IHCP.

The Special educational needs and disability code of practice (<https://www.gov.uk/government/publications/send-code-of-practice-0-to-25>) explains the duties of local authorities, health bodies, schools and colleges to provide for those with special educational needs under part 3 of the Children and Families Act 2014.

For pupils who have medical conditions that require EHC plans, compliance with the SEND code of practice will ensure compliance with this guidance with respect to those children.

IHCP's, (and their review), may be initiated, in consultation with the parent, by a member of school staff or a healthcare professional involved in providing care to the child. Plans should be drawn up in partnership and in collaborative working between the school, parents, and a relevant healthcare professional, eg school, specialist or children's community nurse, who can best advise on the particular needs of the child. Pupils should also be involved whenever appropriate. The aim should be to capture the steps which a school should take to help the child manage their condition and overcome any potential barriers to getting the most from their education. Those involved should agree who will take the lead in writing the plan, but responsibility for ensuring it is finalised and implemented rests with the school. The governing body should ensure that plans are reviewed at least annually or earlier if evidence is presented that the child's needs have changed. They should be developed with the child's best interests in mind and ensure that the school assesses and manages risks to the child's education, health and social well-being and minimises disruption. Where the child has a SEN statement, or an EHC plan, the IHCP should be linked to or become part of that statement or plan.

Where a child is returning to school following a period of hospital education or alternative provision (including home tuition) schools will need to work with the Local Authority and Brighter Futures for Children to ensure that the IHCP identifies the support the child will need to reintegrate effectively and refer to BFfC Medical Tuition Policy June 2021. See attached link; <https://brighterfuturesforchildren.org/about/policies-publications-and-reports/>

When deciding what information should be recorded on IHCP's, the governing body should consider the following:

- the medical condition, its triggers, signs, symptoms and treatments;
- the pupil's resulting needs, including medication (dose, side-effects and storage) and other treatments, time, facilities, equipment, testing, access to food and drink where this is used to manage their condition, dietary requirements and environmental issues eg crowded corridors, travel time between lessons
- specific support for the pupil's educational, social and emotional needs - for example, how absences will be managed, requirements for extra time to complete exams, use of rest periods or additional support in catching up with lessons, counselling sessions

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

- the level of support needed, (some children will be able to take responsibility for their own health needs), including in emergencies. If a child is self-managing their medication, this should be clearly stated with appropriate arrangements for monitoring;
- who will provide this support, their training needs, expectations of their role and confirmation of proficiency to provide support for the child's medical condition from a healthcare professional; and cover arrangements for when they are unavailable;
- who in the school needs to be aware of the child's condition and the support required;
- arrangements for written permission from parents and the head teacher for medication to be administered by a member of staff, or self-administered by the pupil during school hours;
- separate arrangements or procedures required for school trips or other school activities outside of the normal school timetable that will ensure the child can participate, eg risk assessments;
- where confidentiality issues are raised by the parent/child, the designated individuals to be entrusted with information about the child's condition; and
- what to do in an emergency, including whom to contact, and contingency arrangements. Some children may have an emergency healthcare plan prepared by their lead clinician that could be used to inform development of their IHCP.

Individual Health Care Plans are the pivotal means through which responsibility holders communicate and record information acknowledging this through signing off the document. This provides a high level of assurance that information has been understood and agreement on actions reached. This will also facilitate, setting review dates, recording any changes introduced and also lends itself to future auditing.

A flow chart for identifying and agreeing the support a child needs and developing an IHCP is provided at annex A.

3. Advice on Roles and Responsibilities

Advice on the role of governing bodies

Governing bodies should ensure that :

- arrangements are in place to ensure that pupils with medical conditions are supported to enable the fullest participation possible in all aspects of school life including education, school trips and physical education.
- the focus is on the needs of each individual child and how their medical condition impacts their school life
- any members of school staff who provide support to pupils with medical conditions are able to access the relevant information, instruction and training
- school leaders consult health and social care professionals, pupils and parents during the process to ensure that the needs of children with medical conditions are properly understood and effectively supported.
- they ensure that the arrangements implemented are sufficient to meet the statutory responsibilities and ensure that the arrangements, and paperwork is properly and effectively implemented there is a clear procedure on how complaints concerning the support provided to pupils with medical conditions may be made and will be handled.

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

Advice on the role of Headteachers

Headteachers:

- should ensure that a school's policy is developed and effectively implemented with partners. This includes ensuring that all staff are aware of the policy for supporting pupils with medical conditions and understand their role in its implementation.
- should ensure that all staff that need to know, are aware of the child's condition.
- should ensure that sufficient trained numbers of staff are available to implement the policy and deliver against all individual healthcare plans, including in contingency and emergency situations. This may involve recruiting a member of staff for this purpose.
- have overall responsibility for the development of individual health care plans and their regular review
should also make sure that school staff are appropriately insured and are aware that they are insured to support pupils in this way.
- should ensure transitional arrangements are in place between schools and the process is followed up once the pupils has joined the school.
- should make every effort to ensure that arrangements are in place with two weeks of a pupil commencing at the setting
The school is responsible for informing the school nursing service of any child who has a medical condition that may require their support whilst at school, if they are not already aware.

Advice on the role of school staff

Any member of school staff:

- may be asked to provide support to pupils with medical conditions, including the administering of medicines, although they are not required to do so. Although administering medicines is not part of teachers' professional duties, they should take into account the needs of pupils with medical conditions that they teach.
- should receive sufficient and suitable training and achieve the necessary level of competency before they take on responsibility to support children with medical conditions.
- should know what to do and respond accordingly when they become aware that a pupil with a medical condition needs help.

Advice on the role of parents:

Parents:

- should provide the school with sufficient and up-to-date information about their child's medical needs.
- may in some cases be the first to notify the school that their child has a medical condition.
- are key partners and should be involved in the development and review of their child's individual health care plan, and may be involved in its drafting.
- should carry out any action they have agreed to as part of its implementation, e.g. provide medicines and equipment and ensure they or another nominated adult are contactable at all times.

Advice on the role of pupils:

Pupils with medical conditions will often be best placed to provide information about how their condition affects them. They should be fully involved in discussions about their medical support needs and contribute as much as possible to the development of, and comply with, their individual health care plan. Other pupils will often be sensitive to the needs of those

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

with medical conditions. It must be noted that other pupils may be sensitive to the needs of those with medical conditions.

Advice on the role of local authorities:

Local authorities and clinical commissioning groups (CCGs) **must** make joint commissioning arrangements for education, health and care provision for children and young people with SEN or disabilities (Section 26 of the Children and Families Act 2014)

Local authorities should provide support, advice and guidance, including training to school staff to ensure that individual care plans are delivered effectively.

Medication Errors

A medication error is when the administration deviates from the instructions of the medical professional and parent. Medication errors typically occur when schools have more than one pupil with the same name. Some examples of medication errors include:

- administration of a medication to the wrong pupil,
- administration of the wrong medication to a pupil
- administration of the wrong dosage of medication to a pupil,
- administration of the medication via the wrong route,
- administration of the medication at the wrong time

Each medication error must be reported to the Head teacher and an Incident Report Form completed online www.reading.gov.uk/accidentreporting to the Corporate H&S team.

Each school should have procedures in place to avoid any errors. For example some schools put each pupil's medication and records in a sealed bag which includes a recent photograph of the pupil. Some schools ensure that when the medicine is administered it is witnessed and recorded by another member of staff.

Managing and Storing Medicines

All medicines should be stored safely. Children should know where their medicines are kept. Where relevant, pupils should know who holds the key to the storage facility

Medicines and devices such as asthma inhalers, blood glucose testing meters and adrenaline pens should always be easily accessible to those required to administer them. This is particularly important to consider when outside of the school premises e.g. on school trips.

Refrigerated Medicines

Medicines which require refrigeration will be stored in a specified medication fridge that must remain locked. When in the refrigerator, the medication must be maintained at a temperature between 2-8 °C. A maximum/minimum thermometer must be used to ensure this and records kept on each working day.

Insulin Unopened insulin products must be stored in the refrigerator. When needed, insulin should be left at room temperature for at least one-hour prior to administration. Once opened, insulin can be safely stored at room temperature for up to 28 days or 6-weeks (depending on the manufacturer). Upon opening a new insulin product the date of opening must be marked on the container to allow for destruction after 28 days or 6 weeks, as appropriate. If opened insulin is brought into the school with the child it is essential to

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

identify when it was opened to ensure it is safe to use. If this cannot be determined then the parent or guardian must be asked to provide a new supply.

The School policy should reflect the following:

- no child under 16 should be given prescription or non-prescription medicines without their parent's written consent - except in exceptional circumstances where the medicine has been prescribed to the child without the knowledge of the parents. In such cases, every effort should be made to encourage the child or young person to involve their parents while respecting their right to confidentiality. Schools should set out the circumstances in which non-prescription medicines may be administered
- a child under 16 should never be given medicine containing aspirin unless prescribed by a doctor. Medication, e.g. for pain relief, should never be administered without first checking maximum dosages and when the previous dose was taken. Parents should be informed.
- where clinically possible, medicines should be prescribed in dose frequencies which enable them to be taken outside school hours.
- Schools should only accept prescribed medicines if these are in-date, labelled, provided in the original container as dispensed by a pharmacist and include instructions for administration, dosage and storage.

When no longer required, medicines should be returned to the parent to arrange for safe disposal. Sharps boxes should always be used for the disposal of needles and other sharps.

A child who has been prescribed a controlled drug may legally have it in their possession if they are competent to do so and school and the parents agree this can occur, but passing it to another child for use is an offence. Monitoring arrangements may be necessary. Schools should otherwise keep controlled drugs that have been prescribed for a pupil securely stored in a non-portable container and only named staff should have access. Controlled drugs should be easily accessible in an emergency. A record should be kept of any doses used and the amount of the controlled drug held.

School staff may administer a controlled drug to the child for whom it has been prescribed where they are insured and trained. Staff administering medicines should do so in accordance with the prescriber's instructions. Schools should keep a record of all medicines administered to individual children, stating what, how and how much was administered, when and by whom. Any side effects of the medication to be administered at school should be noted in school

Training

Governing bodies should ensure that the school's policy sets out clearly how staff will be supported in carrying out their role to support pupils with medical conditions, and how this will be reviewed. This should specify how training needs are assessed, and how and by whom training will be commissioned and provided.

The school's policy should be clear that any member of school staff providing support to a pupil with medical needs should have received suitable training. It should also set out the arrangements for whole school awareness training, so staff are aware of the policy for supporting pupils with medical conditions and their role in implementing the policy.

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

Staff who manage the administration of medicines and those who administer medicines should receive suitable training and support from a qualified health professional. The school should ensure the trainer incorporates a competency test and that the school should retain a copy of the record of this having been carried out.

Any action taken by a person undertaking support activities should be limited to the training given. This training should communicate clearly the serious risks entailed by undertaking activities outside those for which they have been formally trained.

Schools should ensure that they have sufficient numbers of trained staff to cover for school visits, staff sickness, and compassionate leave or for any other reason for absence from school.

It is good practice to collect written feedback at the end of the training. Information collected in this way provides a greater degree of assurance that the training has met the desired aims and allows for continual refinement of the training.

If there are any changes to the agreed care plan for example changes to dose or type of medication, staff changes etc. then a new care plan should be provided and new training by a health professional will be required. The new training must incorporate a competency test and records retained. It should be recognised that should the school not have competent trained staff to undertake the care plan, then the responsibility to administer the medication could be passed back to the parent.

Where equipment is involved sufficient “hands on training” is essential. This will allow trainees to become fully familiar with equipment operations. This will give confidence particularly when first dealing with equipment in live situations. It is also recommended that update training after a break, e.g. due to school holidays, long sickness absence or other, is carried out.

Health care professional including the school nurse, can provide confirmation of the proficiency of staff in a medical procedure or in providing the medication.

Records of training

Records of training should be provided by the trainer and retained by the school.

Induction Training

All staff should receive Induction Training upon joining the school. This training should include:

- what the schools policy is on the administration of medicines
- where it can be found
- how to respond in an emergency

Audit

The school should make formal arrangements with the qualified health professional to ensure he/she regularly audits the trainees’ competence. This should be done at a minimum of once every year.

During school inspections the Office for Standards in Education (Ofsted) must evaluate and report on how well schools ensure pupils’ care, welfare, health and safety. Ofsted will look to see whether administration of medicines follows clear procedures.

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

The school will carry out a health & safety audit each year and will include the management of medicines, including staff training records in the audit programme.

Staff Indemnity

Reading Borough Council fully indemnifies its staff against claims for alleged negligence providing they are acting in good faith within the scope of their employment. This indemnity would include all School Governors and any volunteers assisting the school in their business activities. The Council's liability insurance provides indemnity for the administration of most oral medication and most pre-assembled, pre-dosed medications. The indemnity would cover the consequences that might arise where an incorrect dose is inadvertently given or where the administration is overlooked. In practice indemnity means that the Council and not the employee will meet the costs of any damages if a claim for alleged negligence be made. Please refer to the Risk Management Medical Malpractice Decision Tree and Treatment Table in Appendix 1 which gives further information and details procedures/activities that are currently included within Reading's liability insurance policies. For treatments falling outside these criteria, schools will need to provide comprehensive details of the treatment being proposed before the insurance section can approach insurers/brokers. For example Insurance will need a Care Plan, Description of the Treatment, Details of school staff going to administer the treatment and their training and confirmation of parental consent. Cover may not always be available. Where additional cover is available, schools are responsible for paying any additional premium. Please contact the Insurance Section if you require any advice on insurance cover for healthcare procedures.

Schools must be aware that all insurance policies contain policy terms and conditions, the following are examples of those that may form part of a 'healthcare' or Medical Malpractice insurance policy.

Loss Avoidance

The Insured shall at all times take all reasonable steps to avoid or minimise loss hereunder'

Without prejudice to the generally of the foregoing it is warranted that:

- a. the Insured shall ensure that all clinical waste is disposed of by an appropriately qualified waste disposal contractor;
- b. no medication shall be administered to a patient except in accordance with the prescription of an appropriate practitioner (as defined in the Medicines Act 1968);
- c. any device or instrument used or intended for use in the performance of the Insured's professional duties and which is intended to be in contact with bodily fluid (whether human or animal) or penetrate tissue (whether human or animal) shall be:

handled, used and stored in accordance with the manufacturers' instructions and where approved by the manufacturers and by the Department of Health or equivalent to be used more than once, sterilised prior to such use:-

1. using only sterilising apparatus specially approved by the manufacturer and in accordance with instructions, recommendations or guidelines of such manufacturer
2. in accordance with Department of Health guidelines or equivalent

In addition, any surface which such device or instrument are likely to come into with or which has been in contact with any bodily fluid (whether human or animal) or tissue (whether human or animal) shall be disinfected by the use of an effective disinfectant in accordance with the manufacturers' instructions and Department of Health guidelines or equivalent

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

before the commencement of the employment of any Employee the Insured use best endeavours to ensure that references are taken up and qualifications checked, all gaps in employment history are checked and all relevant authority and police checks are undertaken.

Maintain Records

The Insured at all times shall:

- a. maintain accurate descriptive records of all professional services and equipment used in procedures which shall be available for inspection and use by the Insurer or their duly appointed representatives insofar as they pertain to any Claim hereunder; and
- b. retain the records referred to in (a) above for a period of at least seven (7) years from the date of treatment and, in the case of a minor, for a period of at least (7) years after that minor would attain majority; and
- c. give to the insurer or their duly appointed representatives such information, assistance, signed statements or depositions as the Insurer may require; and
- d. assist in the defence of any Claim without charge to the Insurer.

Failure to comply could mean that the policy would not respond in the event of a claim.

IMPORTANT - PLEASE NOTE

The above wording and attachments only apply to those schools that purchase their insurance arrangements from Reading Borough Council. Schools making other arrangements must check with their own insurer.

School Trips

Governing bodies should ensure that their arrangements are clear and unambiguous about the need to actively support pupils with medical conditions to participate in school trips and visits, or in sporting activities, and not prevent them from doing so.

Schools may need to take additional safety measures for visits and consider arrangements for taking any medication. Staff supervising visits should always be aware of any medical needs and relevant emergency procedures.

Sometimes an additional supervisor or parent might accompany a particular pupil. If staff are concerned about whether they can provide for a pupil's safety or the safety of other pupils on the visit, they should seek advice from the pupil's GP/Consultant.

The LA uses the web-based system 'EVOLVE' to facilitate the efficient planning, management, approval, and evaluation of visits. All staff that lead or accompany visits can access their own EVOLVE account, which is set up by their establishment's Educational Visits Coordinator (EVC). This system is managed by the Corporate Health & Safety Team. Tel: 0118 9372485

The Schools Offsite Activities insurance will provide an indemnity for any emergency medical assistance required for pre-existing medical conditions except where an individual is travelling against medical advice.

The above wording and attachments only apply to those schools that purchase their insurance arrangements from Reading Borough Council. Schools making other arrangements must check with their own insurer.

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

Sporting Activities

Some pupils may need to take precautionary measures before or during exercise, and/or need to be allowed immediate access to their medication if necessary. Teachers supervising sporting activities should be aware of relevant medical conditions and emergency procedures.

Employee's Medicines

Employees may need to bring their own medicine into school. They have a clear personal responsibility to ensure their medicines are not accessible to children.

Staff Protection

Staff should have access to protective disposable gloves and take care when dealing with spillage of blood or other body fluids and disposing of dressings or equipment. Practical and common sense hygiene precautions will minimise the risk of infection where contact with blood or other body fluid is unavoidable.

Emergency Procedures

Governing bodies should ensure that the school's policy sets out what should happen in an emergency situation. As part of general risk management processes, all schools should have arrangements in place for dealing with emergencies.

Regulation 5 of the School Premises (England) Regulations 2012 (as amended) provide that maintained schools must have accommodation appropriate and readily available for use for medical examination and treatment and for the caring of sick or injured pupils. It must contain a washing facility and be reasonably near to a toilet. It must not be teaching accommodation.

All staff must be aware of the likelihood of an emergency arising in a pupil with medical needs, whom to contact and what action to take. Back-up cover should be arranged for when the member of staff is absent or unavailable.

Where a child is in distress or has a need for an intervention and no one in the school feels confident to undertake it then the parent/guardian and a qualified health professional should be called immediately.

Staff should be trained to use the telephone and know how to call the emergency services. A member of staff should accompany a pupil if taken to hospital by ambulance and should remain with the pupil until his/her parents arrive.

Generally staff should not take pupils to hospital in their own car. However, if after discussion with the 999 service, it is recommended that the child is taken direct to hospital in a member of staff's car, then checks must be made to ensure car insurance for business use is in place. It is also recommended that an additional person accompanies the member of staff to and from the hospital. In an emergency the best possible action is to call an ambulance.

Automated external defibrillators (AEDs) from Department of Education

The Department of Education has produced a guide to give schools an overview of the various issues they may wish to consider when installing and maintaining automated external defibrillators (AEDs) on their premises. It has been produced to meet the needs of maintained

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

and academies in England. Other settings are also welcome to make use of the information, but should be aware that not all of it will be relevant to them.

The purchasing arrangements on pages 10 and 11 within the link below are available to the following types of settings in all nations of the UK:

- maintained schools
- academies
- independent schools
- sixth-form and further education colleges
- maintained and independent nursery schools
- pre-school establishments
- private, voluntary and independent nurseries
- playgroups
- holiday and out-of-school providers

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/620028/AED_guide_for_schools_.pdf

Guidance on the use of adrenaline auto-injectors in schools

From 1 October 2017 the Human Medicines (Amendment) Regulations 2017 will allow all schools to buy adrenaline auto-injector (AAI) devices without a prescription, for emergency use in children who are at risk of anaphylaxis but their own device is not available or not working (e.g. because it is broken, or out-of-date).

The school's spare AAI should only be used on pupils known to be at risk of anaphylaxis, for whom both medical authorisation and written parental consent for use of the spare AAI has been provided.

The school's spare AAI can be administered to a pupil whose own prescribed AAI cannot be administered correctly without delay.

Please see the link below which provides the following information;

- Introduction
- Arrangements for the supply, storage, care and disposal of AAI
- Children to whom a spare AAI can be administered
- Responding to the symptoms to an allergic reaction
- Staff
- Useful links
- Letter template to Pharmacy to obtain an AAI

<https://www.gov.uk/government/publications/using-emergency-adrenaline-auto-injectors-in-schools>

Use of emergency salbutamol inhalers in schools

[Guidance on the use of emergency salbutamol inhalers in schools \(publishing.service.gov.uk\)](https://www.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/620028/Using_salbutamol_inhalers_in_schools.pdf)

From 1st October 2014 the Human Medicines (Amendment) (No. 2) Regulations 2014 will allow schools to keep a salbutamol inhaler for use in emergencies.

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

The emergency salbutamol inhaler should only be used by children, for whom written parental consent for use of the emergency inhaler has been given, who have either been diagnosed with asthma and prescribed an inhaler, or who have been prescribed an inhaler as reliever medication.

The inhaler can be used if the pupil's prescribed inhaler is not available (for example, because it is broken, or empty).

This change applies to all primary and secondary schools in the UK. Schools are not required to hold an inhaler - this is a discretionary power enabling schools to do this if they wish. Schools which choose to keep an emergency inhaler should establish a policy or protocol for the use of the emergency inhaler based on this guidance.

Keeping an inhaler for emergency use will have many benefits. It could prevent an unnecessary and traumatic trip to hospital for a child, and potentially save their life. Parents are likely to have greater peace of mind about sending their child to school. Having a protocol that sets out how and when the inhaler should be used will also protect staff by ensuring they know what to do in the event of a child having an asthma attack.

The protocol could be incorporated into a wider medical conditions policy which will be required by *Supporting Pupils* from 1st September 2014. The protocol should include the following - on which this guidance provides advice:

- arrangements for the supply, storage, care, and disposal of the inhaler and spacers in line with the schools policy on supporting pupils with medical conditions
- having a register of child in the school that have been diagnosed with asthma or prescribed a reliever inhaler, a copy of which should kept with the emergency inhaler
- having written parental consent for use of the emergency inhaler included as part of a child's individual healthcare plan
- ensuring that the emergency inhaler is only used by children with asthma with written parental consent for its use
- appropriate support and training for staff in the use of the emergency inhaler in line with the schools wider policy on supporting pupils with medical conditions
- keeping a record of use of the emergency inhaler as required by *Supporting pupils* and informing parents or carers that their child has used the emergency inhaler
- having at least two volunteers responsible for ensuring the protocol is followed

Supply

Schools can buy inhalers and spacers (these are enclosed plastic vessels which make it easier to deliver asthma medicine to the lungs) from a pharmaceutical supplier, provided the general advice relating to these transactions are observed. Schools can buy inhalers in small quantities provided it is done on an occasional basis and is not for profit.

A supplier will need a request signed by the principal or head teacher (ideally on appropriately headed paper) stating:

- the name of the school for which the product is required;
- the purpose for which that product is required, and

Supporting Pupils at School with Medical Conditions

- the total quantity required.

Schools may wish to discuss with their community pharmacist the different plastic spacers available and what is most appropriate for the age-group in the school. Community pharmacists can also provide advice on use of the inhaler. Schools should be aware that pharmacies cannot provide inhalers and spacers free of charge and will charge for them.

Routine administration

There will be many cases where the administration of medicines is routine and straightforward (prescribed painkillers, inhalers, antibiotics etc.) In these cases professional training may not be necessary. If in doubt contact the School Nursing Team. Where training is identified the details must be included in the care plan. Staff should never volunteer to give non-prescribed medicines to children unless the parent has given prior permission by signing the agreed care plan.

Non-Routine administration

Some children require non-routine administrations. This could be injection, administration of rectal diazepam, assistance with catheters or use of equipment for children with tracheotomies etc. Before the school accepts any commitment; professional training and guidance must be provided from the School Nursing Team or appropriate medical professionals. Once again the training requirements and specific details must be included in the care plan signed off by the Parent and the Head Teacher.

Unacceptable Practice

Although school staff should use their discretion and judge each case on its merits with reference to the child's individual healthcare plan, it is not generally acceptable practice to:

- prevent children from easily accessing their inhalers and medication and administering their medication when and where necessary;
- assume that every child with the same condition requires the same treatment;
- ignore the views of the child or their parents; or ignore medical evidence or opinion (although this may be challenged);
- send children with medical conditions home frequently for reasons associated with their medical condition or prevent them from staying for normal school activities, including lunch, unless this is specified in their individual healthcare plans;
- if the child becomes ill, send them to the school office or medical room unaccompanied or with someone unsuitable;
- penalise children for their attendance record if their absences are related to their medical condition, e.g. hospital appointments;
- prevent pupils from drinking, eating or taking toilet or other breaks whenever they need to in order to manage their medical condition effectively;
- require parents, or otherwise make them feel obliged, to attend school to administer medication or provide medical support to their child, including with toileting issues. No parent should have to give up working because the school is failing to support their child's medical needs; or
- prevent children from participating, or create unnecessary barriers to children participating in any aspect of school life, including school trips, e.g. by requiring parents to accompany the child.

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

Templates

Templates are provided at the end of this document. They are provided as an aid to schools and their use is entirely voluntary. Schools are free to adapt them as they wish to meet local needs, to design their own templates or to use templates from another source.

Other relevant legislation

Health & Safety at Work Act 1974

Misuse of Drugs Act 1971

Medicines Act 1968

The Special Educational Needs and Disability Code of Practice

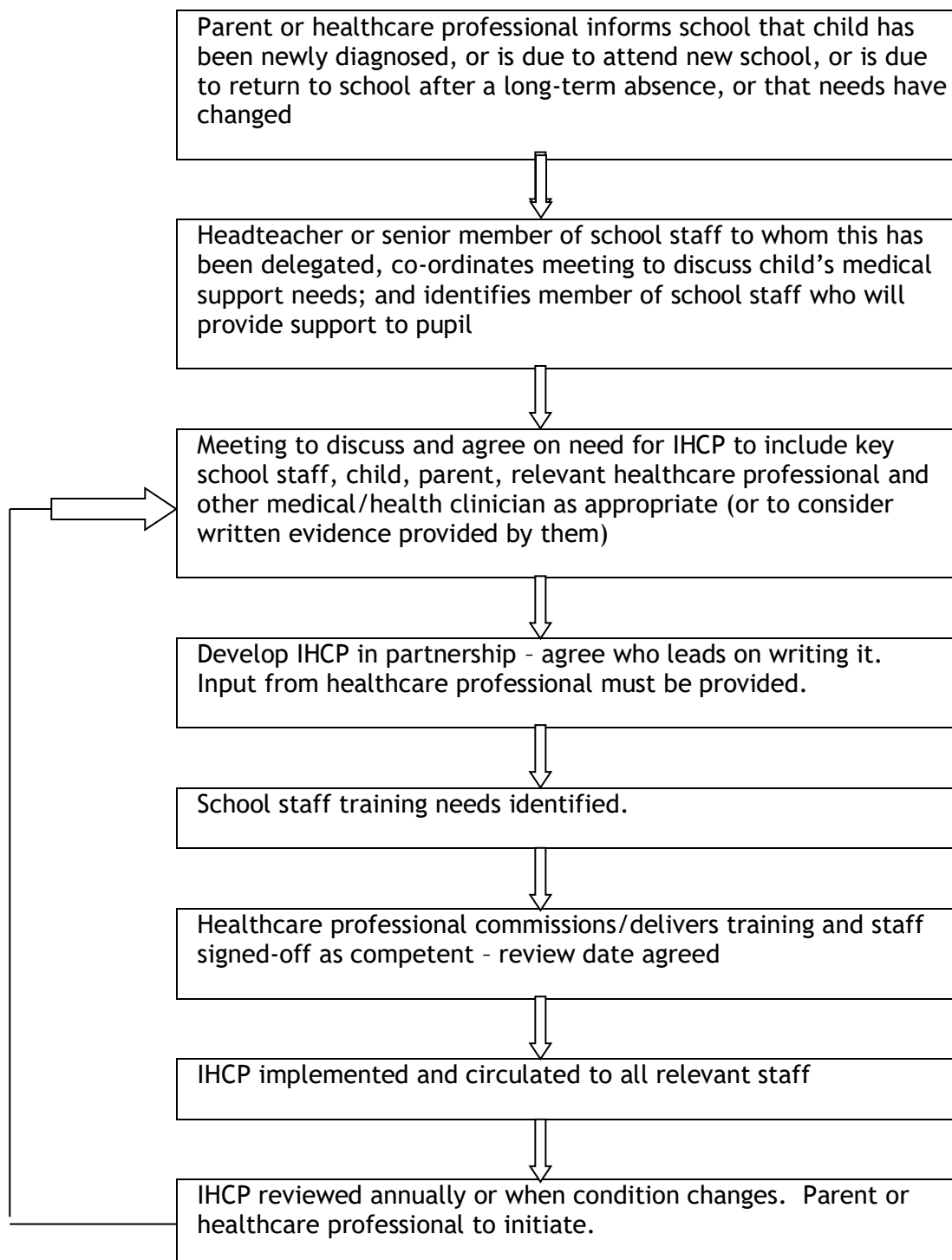
Section 19 of the Education Act 1996

Part 3 C&F Act 204 - Section 100 - Duty to support pupils with medical conditions.

Supporting Codes of Practice - Section 5.11 - Early Years / Section 6.11 Medical Conditions

Classification: OFFICIAL
Supporting Pupils at School with Medical Conditions

ANNEX A: MODEL PROCESS FOR DEVELOPING IHCP's



Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

Template A: individual healthcare plan

Name of school/setting

Child's name

Group/class/form

Date of birth

Child's address

Medical diagnosis or condition

Date

Review date

Family Contact Information

Name

Phone no. (work)

(home)

(mobile)

Name

Relationship to child

Phone no. (work)

(home)

(mobile)

Clinic/Hospital Contact

Name

Phone no.

G.P.

Name

Phone no.

Who is responsible for providing support in school

--

Describe medical needs and give details of child's symptoms, triggers, signs, treatments, facilities, equipment or devices, environmental issues etc

Classification: OFFICIAL
Supporting Pupils at School with Medical Conditions

Name of medication, dose, method of administration, when to be taken, side effects, contra-indications, administered by/self-administered with/without supervision

Daily care requirements

Specific support for the pupil's educational, social and emotional needs

Arrangements for school visits/trips etc

Other information

Describe what constitutes an emergency, and the action to take if this occurs

Who is responsible in an emergency (*state if different for off-site activities*)

Detail who was involved on the development of this plan

Staff training needed/undertaken - who, what, when

Provide details of all whom this for has / will be sent to

Classification: OFFICIAL
Supporting Pupils at School with Medical Conditions

Template B: Parental agreement for setting to administer medicine

The school/setting will not give your child medicine unless you complete and sign this form, and the school or setting has a policy that the staff can administer medicine.

Date for review to be initiated by	
Name of school/setting	
Name of child	
Date of birth	
Group/class/form	
Medical condition or illness	

Medicine

Name/type of medicine (as described on the container)	
Expiry date	
Dosage and method	
Timing	
Special precautions/other instructions	
Are there any side effects that the school/setting needs to know about?	
Self-administration - y/n	
Procedures to take in an emergency	

NB: Medicines must be in the original container as dispensed by the pharmacy

Contact Details

Name	
Daytime telephone no.	
Relationship to child	
Address	
I understand that I must deliver the medicine personally to	[agreed member of staff]

The above information is, to the best of my knowledge, accurate at the time of writing and I give consent to school/setting staff administering medicine in accordance with the school/setting policy. I will inform the school/setting immediately, in writing, if there is any change in dosage or frequency of the medication or if the medicine is stopped.

Signature(s): _____ Date: _____

Classification: OFFICIAL
Supporting Pupils at School with Medical Conditions

Template C

CONSENT FORM:

USE OF EMERGENCY SALBUTAMOL INHALER
[Insert school name]

Child showing symptoms of asthma / having asthma attack

1. I can confirm that my child has been diagnosed with asthma / has been prescribed an inhaler (delete as appropriate).
2. My child has a working, in-date inhaler, clearly labelled with their name, which they will bring with them to school every day.
3. In the event of my child displaying symptoms of asthma, and if their inhaler is not available or unusable, I consent for my child to receive salbutamol form an emergency inhaler held by the school for such emergencies.

Signed: Date:

Name (print).....

Child's name:

Class:

Parent/ Guardian address and contact details:

.....

.....

.....

Telephone:

E-mail:

**SPECIMEN LETTER TO INFORM PARENTS OF
EMERGENCY SALBUTAMOL INHALER USE**

Child's name:

Class:

Date:

Dear,

[Delete as appropriate]

This letter is to formally notify you that.....has had problems with his / her

breathing today. This happened when.....

A member of staff helped them to use their asthma inhaler.

They did not have their own asthma inhaler with them, so a member of staff helped them to use the emergency asthma inhaler containing salbutamol. They were given puffs.

Their own asthma inhaler was not working, so a member of staff helped them to use the emergency asthma inhaler containing salbutamol. They were given puffs. .

[Delete as appropriate]

Although they soon felt better, we would strongly advise that you have your seen by your own doctor as soon as possible.

Yours sincerely,

Classification: OFFICIAL
Supporting Pupils at School with Medical Conditions

Template E: record of medicine administered to an individual child

Name of school/setting	
Name of child	
Date medicine provided by parent	
Group/class/form	
Quantity received	
Name and strength of medicine	
Expiry date	
Quantity returned	
Dose and frequency of medicine	

Staff signature: _____

Signature of parent/Guardian: _____

Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			

Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			

Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			

Classification: OFFICIAL

Supporting Pupils at School with Medical Conditions

E: Record of medicine administered to an individual child (Continued)

Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			

Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			

Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			

Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			

Date			
Time given			
Dose given			
Name of member of staff			
Staff initials			
Date			
Time given			

Template F: record of medicine administered to all children

Name of school/setting

Date	Child's name	Time	Name of medicine	Dose given	Any reactions	Signature of staff	Print name

Template G: staff training record - administration of medicines

Name of school/setting	
Name	
Type of training received	
Date of training completed	
Training provided by	
Profession and title	

I confirm that [name of member of staff] has received the training detailed above and is competent to carry out any necessary treatment. I recommend that the training is updated [name of member of staff].

Trainer's signature: _____

Date: _____

I confirm that I have received the training detailed above.

Staff signature: _____

Date: _____

Suggested review date: _____



Template H: contacting emergency services

Request an ambulance - dial 999, ask for an ambulance and be ready with the information below.

Speak clearly and slowly and be ready to repeat information if asked.

1. your telephone number

2. your name

3. your location as follows [insert school/setting address]

4. state what the postcode is - please note that postcodes for satellite navigation systems may differ from the postal code

5. provide the exact location of the patient within the school setting

6. provide the name of the child and a brief description of their symptoms

7. inform Ambulance Control of the best entrance to use and state that the crew will be met and taken to the patient

8. put a completed copy of this form by the phone



Template I: model letter inviting parents to contribute to individual healthcare plan development

Dear Parent

DEVELOPING AN INDIVIDUAL HEALTHCARE PLAN FOR YOUR CHILD

Thank you for informing us of your child's medical condition. I enclose a copy of the school's policy for supporting pupils at school with medical conditions for your information.

A central requirement of the policy is for an individual healthcare plan to be prepared, setting out what support the each pupil needs and how this will be provided. Individual healthcare plans are developed in partnership between the school, parents, pupils, and the relevant healthcare professional who can advise on your child's case. The aim is to ensure that we know how to support your child effectively and to provide clarity about what needs to be done, when and by whom. Although individual healthcare plans are likely to be helpful in the majority of cases, it is possible that not all children will require one. We will need to make judgements about how your child's medical condition impacts on their ability to participate fully in school life, and the level of detail within plans will depend on the complexity of their condition and the degree of support needed.

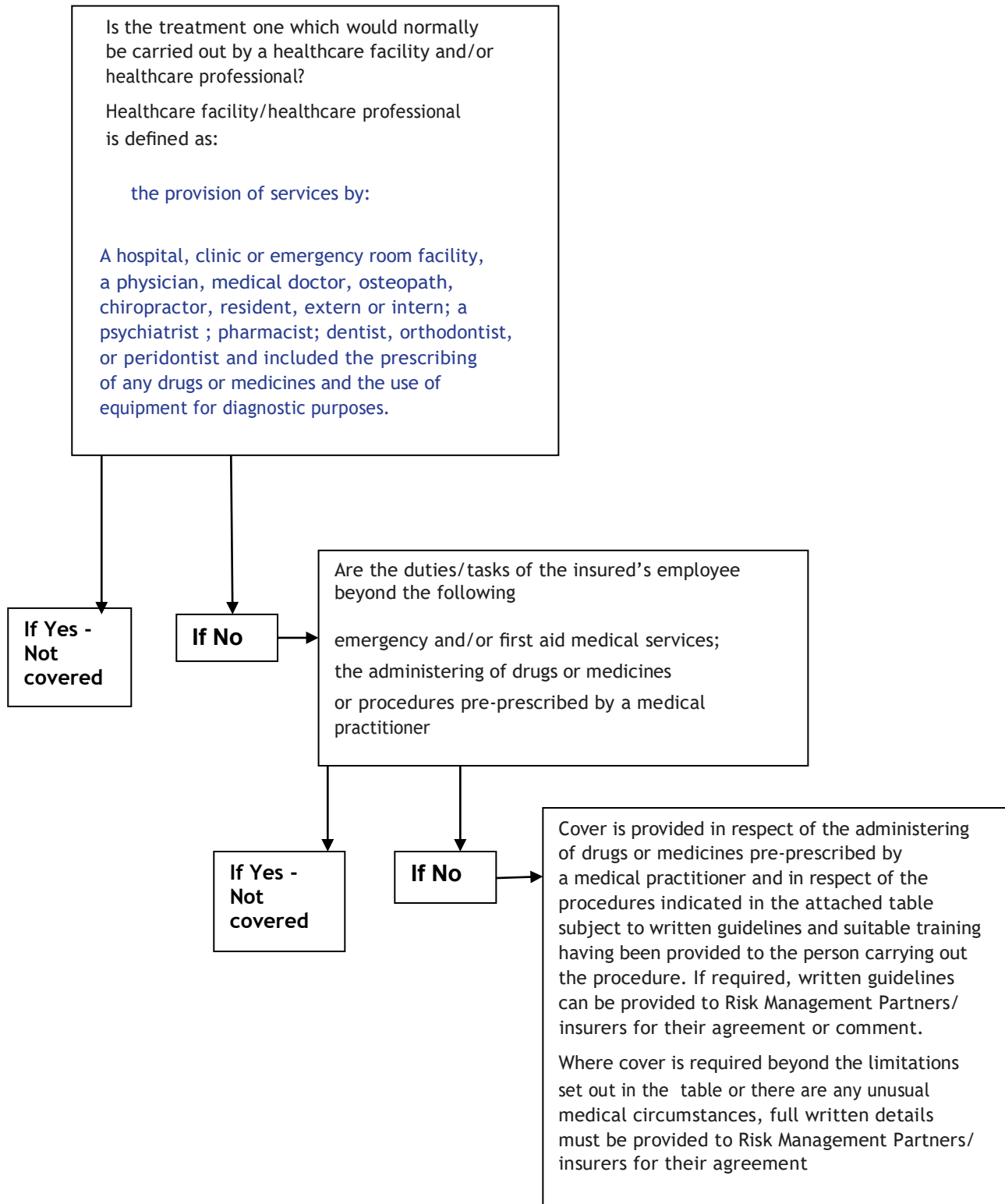
A meeting to start the process of developing your child's individual health care plan has been scheduled for xx/xx/xx. I hope that this is convenient for you and would be grateful if you could confirm whether you are able to attend. The meeting will involve [the following people]. Please let us know if you would like us to invite another medical practitioner, healthcare professional or specialist and provide any other evidence you would like us to consider at the meeting as soon as possible.

If you are unable to attend, it would be helpful if you could complete the attached individual healthcare plan template and return it, together with any relevant evidence, for consideration at the meeting. I [or another member of staff involved in plan development or pupil support] would be happy for you contact me [them] by email or to speak by phone if this would be helpful.

Yours sincerely

Medical malpractice decision tree

(This table only applies to Insurance arrangements placed through Reading Borough Council)



Medical malpractice treatment table (This table only applies to Insurance arrangements placed through Reading Borough Council)

Procedure/Activity/Use of	Cover available	
Acupuncture	No	But may be considered on receipt of written details of procedures.
Administration of medicines	Yes	Subject to being pre-prescribed by a medical practitioner and written guidelines. Via nasogastric tube, gastrostomy tube or orally. Where this involves children, wherever possible Parents/guardians should provide the medication prior to the child leaving home. A written Consent form will be required from parent/ Guardian and this should be in accordance with LEA Procedure on medicines in schools etc. Similar consideration should be given when asked to administer 'over the counter' medicines.
Apnea monitoring	Yes	In respect of monitoring via a machine following written guidelines. There is no cover available in respect of visual monitoring.
Bathing	Yes	Following training and in accordance with written guidelines.
Blood samples	Yes	But only by glucometer following written guidelines.
Buccal midazolam	Yes	Following written guidelines.
Bladder wash out	No	
Catheters	Yes	Following written guidelines for the changing of bags and the cleaning of tubes. There is no cover available for the insertion of tubes.
Colostomy/Stoma care	Yes	Following written guidelines in respect of both cleaning and changing of bags.
Chest drainage exercise	Yes	Following written health care plan provided under the direction of a medical practitioner.
Dressings	Yes	Following written health care plan for both application and replacement of dressings.
Defibrillators/First Aid Only	Yes	Following written instructions and appropriate documented training.
Denture cleansing	Yes	Following appropriate training.
Ear syringe	No	
Ear/Nose Drops	Yes	Following written guidelines.

Epipen/Medipens	Yes	Following written guidelines with a preassembled epipen.
Procedure/Activity/Use of	Cover available	
Enema suppositories	No	
Eye care	Yes	Following written guidelines for persons unable to close eyes.
First aid	Yes	Should be qualified first aiders and applies during the course of the business for the benefit of employees and others.
Gastronomy tube - peg feeding	Yes	Cover available in respect of feeding and Cleaning following written guidelines but no cover available for tube insertion.
Hearing aids	Yes	For assistance in fitting/replacement of hearing aids following written guidelines.
Inhalers, cartridges and nebulisers	Yes	Both mechanical and held following written guidelines.
Injections	Yes	But only for the administering of pre-packaged does on a regular basis pre-prescribed by a medical practitioner and written guidelines. See below for insulin injections.
Insulin injections	Yes	Where possible, these should be self administered but can be undertaken by trained staff in accordance with written care plan. Cover will operate in respect of the administration of doses that need to be determined due to individual needs of the person as long as this is set out in their care plan and, for school children, has parental approval.
Intranasal midazolam	Yes	Following written guidelines.
Manual evacuation	Yes	
Mouth toilet	Yes	
Nasogastric tube feeding	Yes	Following written guidelines but cover is only available for feeding and cleaning of the tube. There is no cover available for tube insertion or reinsertion which should be carried out by a medical practitioner.
Occupational therapy	No	
Oxygen - administration of and assistance with	Yes	Following written guidelines and suitable training in use of the equipment including oxygen saturation monitoring where required. Excludes filling of oxygen cylinders from main tank.
Pessaries	No	

Reiki

Yes

Procedure/Activity/Use of

Cover available

Physiotherapy	Yes	When undertaken by suitably trained staff but excluding treatment by qualified physiotherapists.
Pressure bandages	Yes	Following written guidelines.
Rectal midazolam in prepackaged dose	Yes	Following written guidelines and two members of staff must be present.
Rectal diazepam in prepackaged dose	Yes	Following written guidelines and two members of staff must be present.
Rectal paraldehyde	No	
Splints	Yes	As directed by a medical practitioner.
Suction machine	No	
Syringe drivers - Programming of	No	
Suppositories	No	Other than rectal diazepam and midazolam.
Swabs - external	Yes	Following written guidelines.
Swabs - internal	No	Other than oral following written guidelines.
Toe nail cutting	Yes	Following written guidelines
Tracheostomy	No	Cover is only available for cleaning around the Edges of the tube only following written Guidelines.
Ventilators	No	Other than for a person with a predictable medical condition and stable ventilation requirements following written guidelines.

Document Control

Version	Date Change	Changed by	Items
7	September 2021	S.Jolly	Page 4 - removed reference to Cranbury College. Added links to BFfC Medical Tuition Policy June 2021 Page 7 - Added storage for refrigerated medicines.
8	May 22	V Swift	Updated Roles and responsibilities, some terminology and bad practice.